



**Community Health Centers (FQHCs):  
Your Partners in Health Improvement & Equity**




Cheri Rinehart  
President & CEO  
Pennsylvania Association of  
Community Health Centers

"Supporting access to affordable, high quality health care"

1

**Who is PACHC?**

Pennsylvania's Primary Care Association, representing federally qualified health centers (FQHCs), FQHC Look-Alikes, rural health clinics (RHCs) and other like-mission primary care providers



2

## What PACHC Does

- Work to raise all ships
- Get health centers to think, act and grow as a “community of Community Health Centers”
- Help health centers respond to the present and prepare for the future
- Serve as a trusted resource
- Raise awareness OF health centers and increase opportunities FOR health centers



3

## Pennsylvania Community Health Centers

### Serve

Serve more than a Million people annually in PA at nearly 400 sites with location in 54 of Pennsylvania’s 67 counties

### Provide

Provide more than 3 million visits annually

### Contribute

Contribute more than \$500 million to economies of local communities and provide more than 3,500 FTE jobs in PA



4




Has Anyone Ever Asked You  
"What is a Hospital?"



5

What is an FQHC?

PACHC is Working to Raise  
Understanding of Community Health  
Centers to the Same Level



6



**Family First Health**  
Since 1976, Family First Health has provided comprehensive and quality medical, dental and supportive services to those who need it most in York and Adams Counties.

**Delaware Valley Community Health, Inc.**  
1412-22 Fairmount Avenue • Philadelphia, PA 19130 • Phone: 215-684-5344 • Fax: 215-232-4093  
[www.dvch.org](http://www.dvch.org)

**FQHC**  
Fairmount Primary Care Center  
1412 Fairmount Ave  
Philadelphia, PA 19130  
P: (215) 235-9800  
F: (215) 684-6300

**Celebrate Nat'l Health Center Week with us in August!**  
Sadler Health Center

**Hamilton Health Center**  
FQHC Qualified

**PA Rural Health Center**  
Kutztown Rural Health Center, Inc.

### What is an FQHC?



7



**COMMUNITY HEALTH CENTER FQHC QUALITY**

**COMMUNITY HEALTH CENTER FQHC AFFORDABLE**

**COMMUNITY HEALTH CENTER FQHC COMMUNITY**

**COMMUNITY HEALTH CENTER FQHC COMPREHENSIVE**

### What is an FQHC?



8

## What is an FQHC?



9

## What is an FQHC?

**Community Health Centers (FQHCs)** offer comprehensive, quality primary medical, behavioral and dental health care. The distinguishing characteristics of FQHCs are:

- F**ees based on ability to pay
- Q**uality primary healthcare, open to **ALL**
- H**ighly competent healthcare professional team
- C**onsumer/community control



10

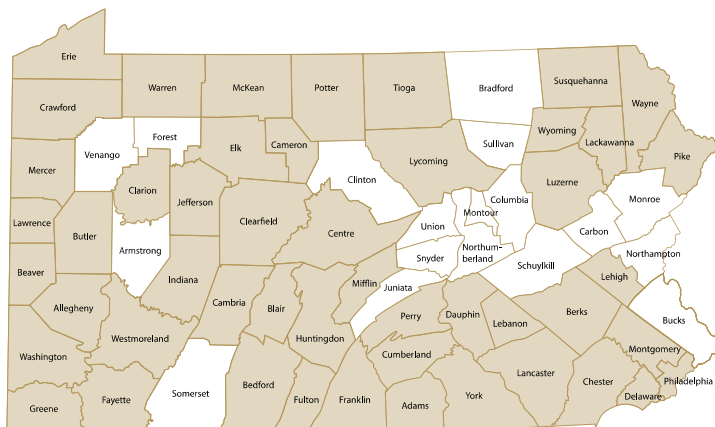
## Some Quick Facts on Pennsylvania Community Health Centers

- Serve more than **a Million** people annually in PA at more than 350 sites with location in 54 of Pennsylvania's 67 counties
- Provide more than **3 million** visits annually
- According to a Matrix Global Advisors (MGA) analysis, which quantifies the direct and indirect economic impact of Community Health Centers **in Pennsylvania**, these centers supported more than **13,000 jobs**, nearly **\$2.4 billion in economic output**, and almost **\$980 million in labor income** in 2021.



11

## Pennsylvania Community Health Center Landscape

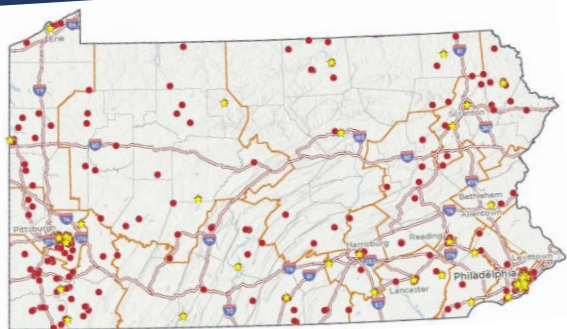


\*Counties without health centers appear in white



12

## Pennsylvania's Community Health Center Landscape



**Pennsylvania's Community Health Centers Are Diverse— from small to large, urban to rural, as well as populations served**

- Patients: from 1,721 to 78,063
- Sites: from 1 to 37
- FTE: from 12.65 to 502.54
- Revenue: from \$399,024 to \$52,797,457



13

## National Community Health Center Facts

- Largest primary care network in the country!  
FQHC Patient Base is more than **30 million people**  
More than **1,400** organizations with **15,614** clinical locations in every state and U.S. territory
- Rapidly growing over the past decade
  - **15,404 Physicians**
  - **16,657 CRNPs, CNMs and PAs**
  - **18,984 Dental FTEs**
  - **17,930 MH/SUD FTEs**
  - **271,781 Total FTEs**
- Generate jobs and money:  
**\$54 billion** for local economies



14

## Uniform Data System

- All FQHCs must submit data annually to HRSA's Uniform Data System (UDS)
- This clinical, financial, demographic + data is publicly available by individual health center organization as well as in aggregate
- [Health Center Program Uniform Data System \(UDS\) Data Overview \(hrsa.gov\)](#) or search "HRSA Health Center Profiles"



15

## Why FQHCs?



Patients with a Community Health Center as their medical home, save the healthcare system an average of **\$1,780 per year**.

In Pennsylvania, that \$1,780 multiplied by the more than Million individuals served by Community Health Centers translates into **\$1.8 Billion in Savings!**



16

## Why FQHCs?



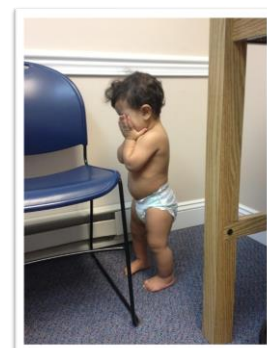
- We save money
- **We have positive outcomes**
- We are community-based and community-responsive
- **We are trusted**
- We are a network that shares
- **We stay true to mission**
- We are the constant during periods of being insured and uninsured
- **We have a common core set of services and requirements coupled with a requirement to be individually responsive to the communities and patients we serve**



17

## GOAL #1: Provider of Choice!

Helping Community Health Centers to become the places individuals CHOOSE to receive their care.



18

## Why Do Patients Choose FQHCs?

- ▶ Affordability
- ▶ Cultural Sensitivity
- ▶ Convenient Location
- ▶ Quality of Care
- ▶ Comprehensive Services
- ▶ Availability of Providers
- ▶ Holistic Approach
- ▶ Family-Centered
- ▶ Respect for All
- ▶ **Open to ALL, Regardless of Ability to Pay**



19

## GOAL #2: Partner of Choice!

Working to help Community Health Centers become the organizations that hospitals, health systems, marketplace insurers and others CHOOSE to partner with in delivery of quality care.



20

## Why Do Insurers and Other Providers Choose to Work with FQHCs?

- ▶ Cost Control
- ▶ Case Management
- ▶ Open Door Policy
- ▶ Track Record
- ▶ Cultural Competency
- ▶ Community Connectedness
- ▶ **Quality Care and Outcomes**



21

## GOAL #3: Employer of Choice!

Working to help Community Health Centers become the organizations that clinicians and others critical to success CHOOSE to work.



22

**PACHC's Role in Achieving Those Goals**

- Communication
- Networking
- Community development
- Policy analysis
- Education & Training
- Technical assistance
- Advocacy
- Recruitment
- Outreach & Partnership
- Branding
- Awards & recognition
- Data
- Resources

*Earn a living where your heart is*  
Join a team that loves making a difference in the community.  
[papprimary care careers.org](http://papprimarycarecareers.org)

23



**Some Quick Facts on PACHC**

- Serve **53** FQHC and FQHC Look-Alike organizations as well as non-profit rural health clinics
- **100%** of FQHCs and Look-Alikes in Pennsylvania are members

24

Primary Care Association Effectiveness

Will always directly correlate with member engagement



25

Health Equity & Improvement Partners



26





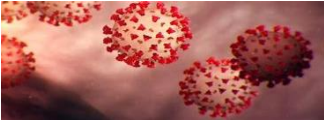

29

**FEDERAL HEALTH CENTER COVID-19 FUNDING**

• H8C:	\$2,861,609
• H8D:	\$37,296,755
• H8E:	\$16,797,397
• L1C:	\$1,690,690
• L2C:	\$17,383,874
• C8E:	\$27,442,068
• H8F:	\$157,607,000
• H8G:	\$11,083,917
<b>TOTAL=</b>	<b>\$272,163,310</b>

**HRSA Pandemic Support for Pennsylvania's Health Centers**

- + Paycheck Protection Program
- + FCC Telehealth Grants
- + Provider Relief Fund



30

## PENNSYLVANIA PANDEMIC FUNDING to FQHCs



Act 24 of 2020: \$20 Million

TESTING funding: \$15 Million

VACCINE funding: \$26.633 Million

HESITANCY funding: \$26 Million

TOTAL: \$87.633 Million

31



**"Never doubt that a small group of thoughtful, committed, citizens can change the world. Indeed, it is the only thing that ever has."**

—Margaret Mead



Improving Access to Affordable, Quality Health Care for All

32



**Contact PACHC:**

- **Website:** [www.pachc.org](http://www.pachc.org)
- **Website includes a "Find a Health Center" link**
- **Email:** [pachc@pachc.org](mailto:pachc@pachc.org)
- **Phone:** (717) 761-6443

Improving Access to Affordable, Quality Health Care for All